



CLEDOR

Find your key people

Top-tier security
expertise with
a concierge
mindset



Security personnel for residential and mixed-use schemes

Cledor supplies security guarding and hybrid concierge-security for managing agents and their clients.

DOYENNE
AWARDS
2024

BEST FEMALE CONCIERGE
OF THE YEAR 2024

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www.newsontheblock.com
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BEST CONCIERGE OF THE
YEAR 2024

Find your key people:
info@cledor.co.uk | 020 7403 5600
www.cledor.co.uk





For reliable and responsive security services, we turn to Cledor. Their team is always punctual, well-prepared, and handles any situation with efficiency and expertise.

Hybrid security-concierge personnel

Cledor sources, employs and deploys uniquely trained, SIA-licensed security officers that double up as concierges. Primarily for high-end residential and mixed-use schemes, Cledor supports managing agents, BTR operators, RMCs, RTMs, developers and freeholders.



Their staff are always courteous and well-presented; the residents love them!

- ⊕ Static guarding, monitoring CCTV, on-foot patrols and drive-by patrols to minimise lone working risks
- ⊕ SIA-licensed hybrid security/concierge personnel providing front-desk greeting, parcels and bookings services
- ⊕ Pre-construction security and building site protection
- ⊕ Event security, such as community get-togethers
- ⊕ Contractor management, issuing permits to work
- ⊕ Parking management and vehicle monitoring including use of ANPR and liaison with enforcement companies
- ⊕ Free site staff evaluations, demonstrating our helicopter view of your managed estates
- ⊕ Permanent, temp and contract placements, with tailored options
- ⊕ Officers trained through Cledor Training Academy, with a strong emphasis on building safety and site security.

Benefits of using Cledor:



SIA licenced, security-screened personnel to BS7858 standard



Founder of Cledor from hotel security background, protecting the world's leaders



A collaborative approach with the local fire service and police, especially for high profile sites



Free site assessments and free-of-charge shadowing before first shifts



For each managing agent, we agree a bespoke pricing framework



London and the south east covered, and wider afield too



Close management of staff, including supervisor random spot-checks and location monitoring



Staff are H&S and security trained, with continuous e-learning



Cost-effective security provision especially when service charge budgets are stretched



24/7, unwavering support from an ISO 9001 compliant company



Perpetual building of trust amongst communities, applying extensive knowledge to enhance security further



Our staff are paid fairly and transparently, reflecting our commitment to quality



Continuous communication with assigned property managers and other site-based staff



Double 2024 award-winning staffing provider



Exceptional soft skills built in – nothing is too much trouble. Guarding is a highly visual deterrent but also an opportunity to engage with residents



Always prepared for the worse-case scenarios: the 1%

Our approach

Cledor is helping managing agents and their clients to manage and eliminate intruders and anti-social behaviour. Our approach is people first: to engage, build rapport, and act decisively when necessary and help make your development a safer place in which to live, visit and work.

Our common goal is to ensure residents feel safe and are safe.

We're ready for your call!



For further details on our security, concierge, cleaning, and caretaking services, contact us today!

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