



**CLEDOR**

Find your key people

Award-winning  
concierge  
services



# Concierges for prestigious residential schemes

Cledor supplies permanent and contract concierges for discerning clients in London and the south east.

DOYENNE  
AWARDS  
2024

BEST FEMALE CONCIERGE  
OF THE YEAR 2024

NEWS OF PROPERTY  
BLOCK MANAGEMENT  
AWARDS 2024

www.newsontheblock.com  
WINNER

BEST CONCIERGE OF THE  
YEAR 2024

Find your key people: [info@cledor.co.uk](mailto:info@cledor.co.uk) | 020 7403 5600

[www.cledor.co.uk](http://www.cledor.co.uk)



## The best concierges for your sites

Cledor employs and sources the best concierges for high-end residential and mixed-use schemes, supporting managing agents, BTR operators, RMCs, RTMs, developers and freeholders.



### Key services:

- Free site staff evaluations, as we demonstrate our helicopter view of your managed estates
- Permanent, temp and contract placements, with tailored options
- SIA licenced concierges available for hybrid roles
- Concierges trained through Cledor Training Academy, with strong emphasis on health and safety
- Exceptional soft skills demonstrated, nothing is too much trouble
- Contractor management, issuing permits to work
- Front desk duties, including meeting-and-greeting, parcel management and bookings
- Continuous communication with assigned property managers and other site-based staff

### Benefits of using Cledor:



For each managing agent, we agree a bespoke pricing framework



London and the south east covered, and wider afield too



Close management of staff, including supervisor random spot-checks



Maintenance issues photographed, described and sent to property managers



Staff are health and safety trained, with continuous e-learning



SIA licenced and security screened personnel to BS7858 standard



Cost-effective provision especially when service charge budgets are stretched



24/7, unwavering support from an ISO 9001 compliant company



A collaborative approach with the local fire service and police, especially for high profile sites



Our staff are paid fairly, reflecting our commitment to quality



Free site assessments and free of charge shadowing before first shifts



Double 2024 award-winning concierge provider

**For further details on our concierges, cleaning, security and caretaking services, contact us today!**

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